

Appointments

Scheduled appointments automatically reserve the time of Dr. Yun and our clinical staff. Your case and needs have been reviewed prior to your appointment and we truly look forward to seeing you and meeting those needs above and beyond your expectations.

We consider a scheduled appointment a confirmed appointment and trust that you will be here. However, as a courtesy to you, our patient, we provide cards and phone calls as a reminder of upcoming appointments.

Our time is in high demand, and a missed appointment is a loss to everyone. Therefore, we appreciate 48 hours notice to change your appointment. This gives us the opportunity to offer your appointment time to another patient in need. Our answering machine is available to you 24 hours, 7 days per week for your convenience.

Dental Insurance

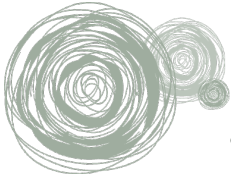
If you have dental insurance, you can appreciate the benefits. Did you know, however, that the maximums provided by your plan today are about the same as were provided over 30 years ago? While expenses in every area of life have increased significantly over the past 30 years, insurance benefits generally have not. Therefore, it is important for you to realize that your insurance plan is meant to act as a supplement to your dental care and is not intended to cover all of your dental expenses.

It is our goal to help each of our patients understand the level of dental health that is achievable for them, and then to help them reach their dental health goals by delivering the very highest quality of dental care. Quality comes from a caring attitude combined with technical skill. It is this special combination that enables each patient to reach the ultimate goal... a healthy, happy, beautiful smile. Therefore, your needs and wishes are always given higher priority than the limitations of your dental insurance plan.

As your dental care provider, our relationship is with you, not your insurance company. While our filing of your insurance claims is a courtesy we happily extend to our patients, the patient/guarantor is ultimately responsible for payment. We cannot emphasize strongly enough the extent of your insurance benefits which are defined in the contract as purchased by your employer. Our office is not a party to that contract.

Co-payments

All co-payments (the difference between the charged fee and your plan benefits) are due at the time treatment is provided. Cash, check, all major credit cards, and third party lender are accepted. Credit card payment may be made via the telephone.



Matthew S.M. Yun
Steven R. Powell
GENERAL DENTISTRY

We will gladly discuss your proposed treatment and give you a written estimate based on the information we have regarding your plan. As with any estimate, it is not a guarantee of payment due.

We would also like to assure you that your dental health will not be determined by the limitations of your dental plan. We are passionate about your health and take pride in providing you with the best care.

Payment

Cash, check, all major credit cards, and third party lender are accepted. Credit card payment may be made via the telephone or the account number left on file for unaccompanied minors, co-payments etc.